



Explore Gwinnett's Tourism Ambassadors

Explore Gwinnett Tourism Ambassadors are trained volunteers, capable of interacting with visitors and conveying a high level of hospitality throughout the county. If you are a people person who would enjoy volunteering in the hospitality community, we would like you to apply to become one of our fun loving, hard working team.

Volunteers are required to attend all six parts of Explore Gwinnett's Gwinnett Tourism Awareness Program (GTAP).

- Four two-hour sessions of classroom training on Gwinnett's attractions, shopping, sports, special event facilities, historic downtowns, history, government, parks and recreation
- A two-hour backstage tour of Gwinnett Center; including the arena, convention center and performing arts center
- All day familiarization tour of Gwinnett County
- Upon completion of the classroom training, Gwinnett Center tour and the familiarization tour; program participants will receive certification as a GCTS – "Gwinnett Certified Tourism Specialist."

The program is offered FREE to qualified Tourism Ambassador Candidates. Once certified, Tourism Ambassadors' duties can include assisting with conventions, family reunions, festivals, and hospitality related meetings.

For more detailed information, please e-mail Leah Stevens at leah@exploregwinnett.org.